

THE COUNTY OF PLACER, CALIFORNIA IS SEEKING A  
HIGHLY SKILLED PROFESSIONAL FOR THE POSITION OF

# SR. IT FIELD SERVICES SPECIALIST

TAHOE IT SERVICE DESK

## ANNUAL BASE SALARY

**\$97,156 - \$121,326**

- Plus a comprehensive benefits package
- Starting salary is dependent upon qualifications and experience

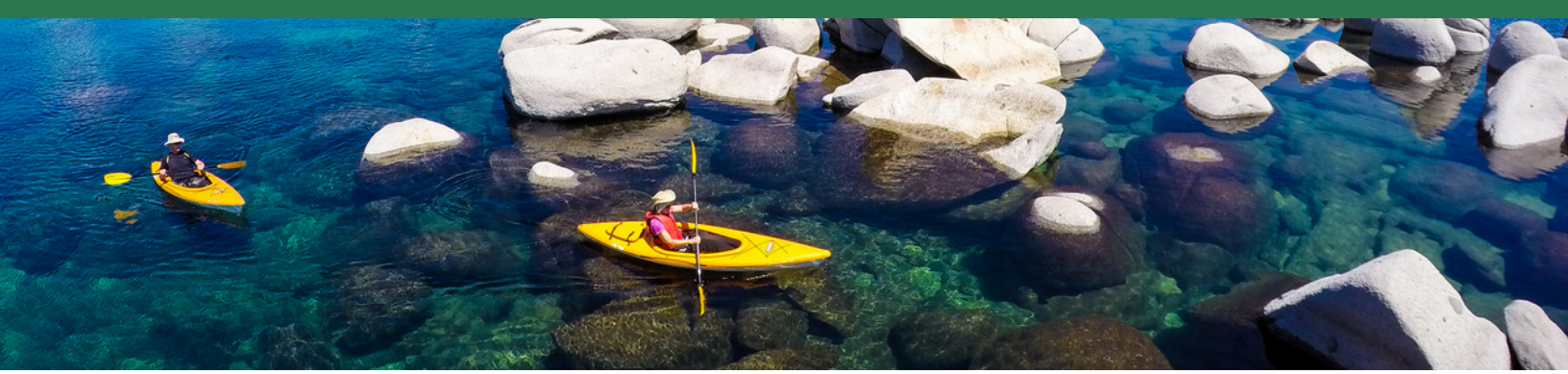


This position is eligible for an additional \$1,000 per month Tahoe Branch Assignment Premium for employees who are permanently assigned to a position located in the North Lake Tahoe Area.

### DON'T MISS OUT ON THIS OUTSTANDING CAREER OPPORTUNITY!

Applications will be screened weekly, so apply as soon as possible. The final deadline to submit your materials is 5:00 PM on April 3, 2025, via the Placer County website [www.jobsatplacercounty.com](http://www.jobsatplacercounty.com).





## VIBRANT COMMUNITIES WITH EXTRAORDINARY POTENTIAL

Placer County is an extraordinary community characterized by a healthy and diverse economy, an attractive business environment, and residents who benefit from high-quality educational, safety, and healthcare infrastructure in addition to a wide variety of outstanding recreational opportunities. The government center of Placer County is located in Auburn and is well-positioned 30 miles northeast of Sacramento, the State capital. The total population is approximately 420,717 in unincorporated and incorporated areas of the County combined (Auburn, Colfax, Lincoln, Loomis, Rocklin, and Roseville), including areas of the Sierra Nevada region, the foothills of Auburn, the historic Gold Country, and North Lake Tahoe. Encompassing 1,506 square miles, Placer County is part of the greater Sacramento region, including El Dorado, Sacramento, Sutter, Yolo, Nevada, and Yuba counties. Lake Tahoe, nature's crown jewel of the Sierras, is a short 90-minute drive from the western-most points of the County.

## EMPLOYER OF CHOICE AND COUNTY GOVERNANCE

Placer County is consistently ranked first for its quality of life and is one of the healthiest counties in California. Home to Sierra College and Jessup University, with plans for two additional universities to be developed in the western part of the County, Placer also offers a variety of exceptional outdoor recreation opportunities and scenic open spaces. A wide range of housing options exist in the County including multi-family, small lot suburban and urban residential projects, ranchettes, larger rural residential properties, and extensive farmlands with a mix of farming and ranching opportunities. Outdoor recreation activities in Placer County are abundant all year long, from hiking and biking to horseback riding, rafting, snowshoeing, and skiing. Placer County has a strong heritage as part of California's Gold Country and is considered the Gateway to the Sierra.

The County is governed by a five-member Board of Supervisors elected to four-year terms by voters within their respective districts. Six County officials elected at-large are responsible to the Board on budgetary and operational issues. The remaining majority of department heads are appointed and work at the pleasure of the County Executive Officer. Placer County is stable financially due to fiscally prudent decision-making and effective policy setting over the past few decades. Given this stability, the County has been able to achieve its mission to provide responsive, efficient, and effective public services in keeping with its budget and financial policies. The County's budget for FY 2024/25 is \$1.22 billion with a current staff of approximately 2,900 funded positions.

**FOR MORE INFORMATION ABOUT PLACER  
COUNTY, PLEASE VISIT [WWW.PLACER.CA.GOV](http://WWW.PLACER.CA.GOV)**



Placer County is located north of the capital city of Sacramento and is conveniently near two major airports: Sacramento International Airport and Reno-Tahoe International Airport



### ECONOMICALLY STRONG COUNTY

Median household income of \$99,734 and median home value of \$539,400



Placer County has good student-teacher ratios, high graduation rates, and exceptional test scores



### TOP 10

### PLACES TO RAISE A FAMILY IN CALIFORNIA

Placer County reached number 7 out of 58 in 2023



### 50%

### RESIDENTS HAVE AN ASSOCIATE'S DEGREE OR HIGHER

### THE PLACER COUNTY REGION OFFERS A WONDERLAND WITH FOUR DIVERSE SEASONS TO ENJOY THE OUTDOORS



### 420,717

TOTAL POPULATION



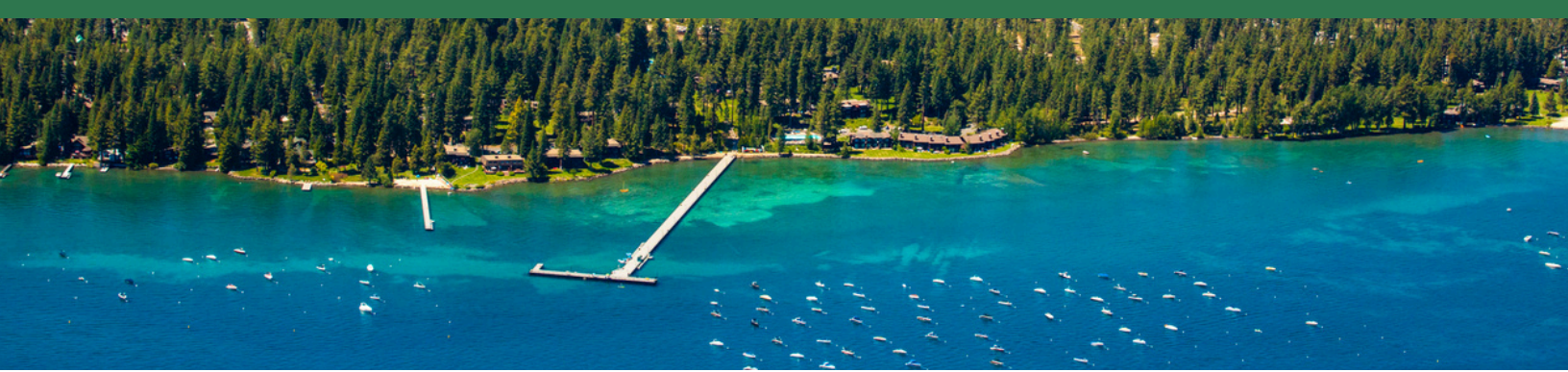
Placer County ranked highly in longevity, quality of life, social behaviors, and access to clinical care



### 41.8

MEDIAN AGE





## THE POSITION

The Placer County Information Technology Department is seeking to fill a Senior IT Specialist position to provide IT Field Support throughout the North Tahoe region. This is the only Senior IT Specialist role based in North Tahoe, requiring a highly skilled candidate with extensive endpoint support experience and the ability to work independently, efficiently resolving technology issues without immediate access to nearby teammates. The position includes scheduled on-site workdays as well as emergency technical response on-site days as needed. This role demands a proactive, service-oriented professional with strong technical expertise and problem-solving skills.

### KEY RESPONSIBILITIES INCLUDE:

- Providing second- and third-level troubleshooting and resolution of computer, network, hardware, and software issues.
- Training and assisting end users at all levels of authority and technical proficiency in the effective use of county computer equipment and software.
- Coordinating IT and non-IT county staff, vendors, and contractors in executing the county's annual Technology Refresh project and other IT initiatives.
- Collaborating with vendors to identify, maintain, upgrade, and repair recommended hardware and software products.

## MINIMUM QUALIFICATIONS

Any combination of experience and training that would provide the required knowledge and abilities is qualifying. A typical way to obtain the required knowledge and abilities would be:

### EXPERIENCE

Two years journey-level technical experience comparable to Information Technology Specialist with Placer County.

### TRAINING

Equivalent to the completion of an Associate's Degree from an accredited college or university in computer science, information technology or a closely related field. Additional relevant technical experience that demonstrates the ability to perform advanced technical duties in assigned technology area may substitute for the required education on a year for year basis; or possession of one or more approved information technology certificates and/or completion of other approved technology-related training may substitute for all or part of the above-required education. Equivalent to the completion of a Bachelor's Degree from an accredited college or university in computer science, information technology or a closely related field is desirable.

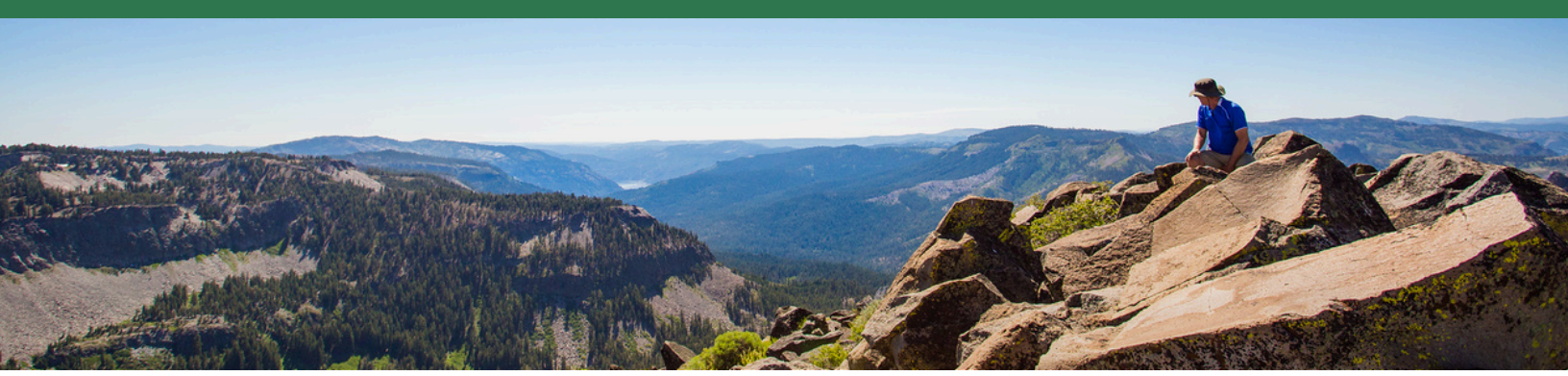
### REQUIRED LICENSE OR CERTIFICATE

This position may be assigned a County vehicle for business use. Therefore, a driver's license, proof of adequate vehicle insurance, and a medical clearance may be required.

## THE IDEAL CANDIDATE

The ideal candidate for the Senior IT Specialist position in Placer County, Tahoe, will have extensive experience and expertise in ITIL, ITSM, and other industry best practices and standards. This knowledge will inform their high-level IT support capabilities and their commitment to continuous process improvement. Operating in a largely autonomous senior IT support role, the candidate will be driven by a strong motivation to deliver exceptional customer service while resolving IT issues and providing critical IT services to County staff.

Success in this role will require the ability to develop strong partnerships with the IT Service Desk team and the broader Placer IT department, fostering collaboration and efficiency. The most qualified candidate will also have significant experience in creating and refining IT process documentation to ensure consistency, effectiveness, and efficiency in IT support practices and staff training.



## COMPENSATION AND BENEFITS

The annual base salary range for this position is \$97,156 - \$121,326. The starting salary is contingent on qualifications and experience. In addition, Placer County offers an attractive benefits package as described below:

### ANNUAL LEAVE

The County provides 12 paid days of sick leave, and 14 paid holidays per year (two of which are floating holidays). Vacation is accrued beginning at 10 days and increasing to a maximum of 25 days per year with 20 years of service.

### CAFETERIA PLAN

CalPERS Miscellaneous employees are eligible for a 6% of salary an employer contribution to offset pre-tax benefit premiums under the County's cafeteria plan, which includes health, dental, vision, and supplemental AD&D premiums (pretax), Default is cash (taxable).

### DEFERRED COMPENSATION

The County offers voluntary 401(k) and 457 deferred compensation programs. Employees can elect pre-tax and Roth after-tax contributions up to the IRS annual limit.

### LIFE INSURANCE

The County provides life insurance of \$50,000 and an accidental policy of \$10,000.

### HEALTH, DENTAL, AND VISION INSURANCE

The County offers a choice of health insurance plans provided through CalPERS, with the County paying 80% of the selected plan's total premium. The County pays for employee dental and vision insurance (dependent coverage is available at employee's expense).

### RETIREMENT PLANS

Employees are covered by Social Security and the California Public Employees' Retirement System (CalPERS).

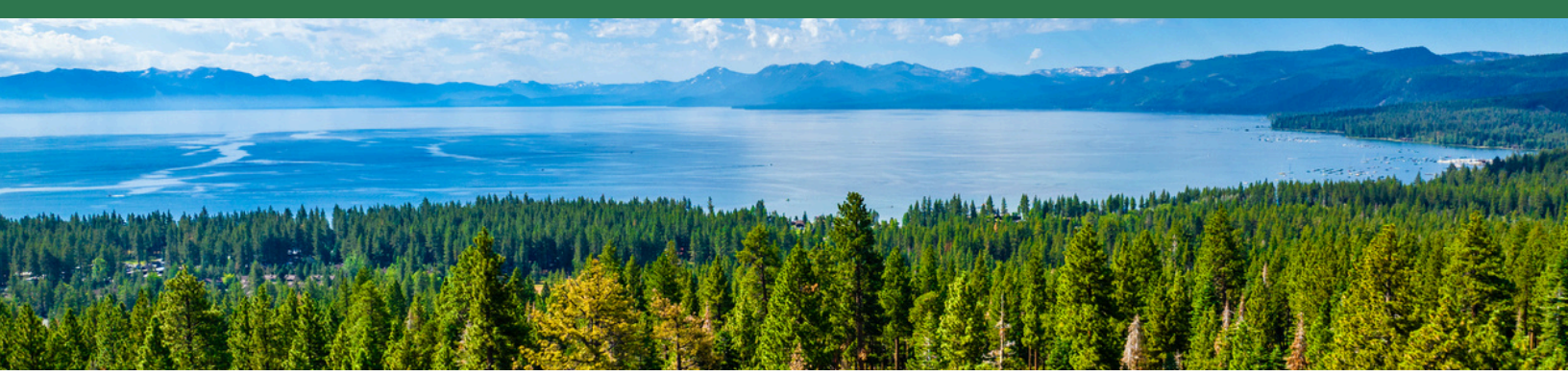
### TAHOE PREMIUM

This position is eligible for up to an additional \$1,000 per month Tahoe Branch Assignment Premium.

*For a more detailed listing of benefits, [click here](#).*

ANNUAL SALARY & BENEFITS	STEP 1	STEP 10
ANNUAL SALARY	\$97,156*	\$121,326*
TAHOE BRANCH ASSIGNMENT PREMIUM	\$12,000	\$12,000
PPEO CAFETERIA CONTRIBUTION 6%	\$5,829	\$7,279
TOTAL ESTIMATED BENEFITS	\$77,231	\$85,840
TOTAL ESTIMATED ANNUAL SALARY & BENEFITS	\$192,217	\$226,446
NET TOTAL ESTIMATED ANNUAL SALARY & BENEFITS (LESS EMPLOYEE COST)	\$171,213	\$205,442

*\*The starting salary is contingent on qualifications and experience.*



## SELECTION PROCESS

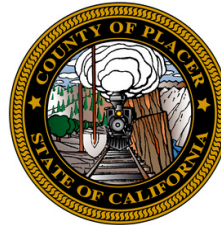
To apply for this excellent career opportunity and to be considered for the first round of interviews, please submit your application materials by 5:00 pm on April 3, 2025 via the Placer County website [www.jobsatplacercounty.com](http://www.jobsatplacercounty.com).

Based upon responses to the supplemental questionnaire, the applicant's education, training, and experience will be evaluated using a pre-determined formula. Scores from this evaluation will determine applicant ranking and placement on the eligible list. Best qualified candidates will be invited to interview.

Appointment to these positions will be contingent upon successful completion of a post-offer, pre-employment physical examination, and a background investigation, including a Livescan fingerprint clearance.

**FOR MORE INFORMATION ABOUT PLACER COUNTY, PLEASE VISIT [WWW.PLACER.CA.GOV](http://WWW.PLACER.CA.GOV)**

**Thank you for your interest in employment with Placer County.** Placer County is an equal opportunity employer and is committed to an active nondiscrimination program. It is the stated policy of Placer County that harassment, discrimination, and retaliation are prohibited and that all employees, applicants, agents, contractors, and interns/volunteers shall receive equal consideration and treatment. All terms and conditions of employment, including but not limited to recruitment, hiring, transfer, and promotion will be based on the qualifications of the individual for the positions being filled regardless of gender (including gender identity and expression), sexual orientation, race (including traits historically associated with race, including, but not limited to, hair texture and protective hairstyles such as braids, locks, and twists), color, ancestry, religion (including creed and belief), national origin, citizenship, primary language, immigration status, physical disability (including HIV and AIDS), mental disability, medical condition (including cancer or genetic characteristics/information), age (40 or over), marital status, military and/or veteran status, sex (including parental status, pregnancy, childbirth, breastfeeding, and related medical conditions), reproductive health decision making, political orientation, or any other classification protected by federal, state, or local law, or any combination of two or more characteristics stated herein. Please contact the Human Resources Department at least 5 working days before a scheduled examination if you require accommodation in the examination process. Medical disability verification may be required prior to accommodation.



*Placer County is an equal opportunity employer and is committed to an active nondiscrimination program.*

**HUMAN RESOURCES DEPARTMENT**  
**Equal Opportunity Employer**  
145 Fulweiler Avenue, Suite 200  
Auburn CA 95603

(530) 889-4060  
[www.JobsAtPlacerCounty.com](http://www.JobsAtPlacerCounty.com)